## Dealing With Difficult People... And Looking Forward To It!

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THEMES:	
1.	Thank you for being such a
2.	Be curious, not
3.	The I phenomenon.
4.	Just shut up and
5.	Send outenergy.
6.	Havestories.
7.	Find the things that, not the things that are broken.
8.	It's not what you say, its where it's
9.	Snoopy
10.	. I'm

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